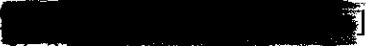


**Tim Oldham**

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**Subject:** FW: Jersey Post**Importance:** High

-----Original Message-----

**From:** Hughie Carr [mailto:**Sent:** 03 September 2010 15:27**To:** Scrutiny**Subject:** Jersey Post**Importance:** High

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I was employed by Jersey Post for 31 years up until I was forced out on a voluntary redundancy package in 2005. During my employment I worked at various levels from a delivery postman to eventually the customer services manager. I also spent 15 years as a local union official and was the branch secretary during the infamous strikes in 1992.

I had many dealings with the Post office with reference the Postal Committee, Chief Executive, Directors and Senior Managers both as a union official and as a senior manager. During my time as the union secretary we tried as part of the annual pay negotiations to secure a 5 day working week for the local membership in line with that introduced by Royal Mail some years previous. On every occasion the reply we had from the Jersey Post negotiation representatives that as a postal service provider it was our duty/responsibility to provide a 6 day service to the community in Jersey.

They also advised that under the postal union law that they as a postal provider had an obligation to provide a 6 day delivery and collection service to the island so what has changed as in my opinion they may no longer be a states department but they are still the islands sole letter mail delivery provider.

It is a well known fact that the letter mail profits over the past 10/15 years or so have subsidised the non profit making parcel service so why to date have Jersey Post not tried to sell off that part of their business to reduce the debt and decline in their profits?

Why do they continue to advertise and make available at extra cost to the public a recorded mail delivery service that is treated exactly the same as an ordinary letter and cannot be tracked or traced in the event of loss in the post?

What has been the cost to the taxpayer over the past 5 years or so with the compulsory packages afforded to the ex chief executive and at least 4 ex directors?

Surely when Jersey Post submitted to the states to be set up as a PLC then some form of contingency plan must have been in place to safeguard the future of its business? Failing that then when it did become a PLC with its new board members then you would think that to remain a profitable concern that a contingency plan would have been drawn up, discussed and approved? Again with what was happening to Jersey telecoms its sister company for many a year with regards its competition the board at Jersey Post should have removed the blinkers and thrown away the attitude that they would be untouchable for the

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foreseeable future.

In my time as a senior manager the ratio in terms of senior management, middle management and junior management against the number of employees was totally ridiculous and very much top heavy so I do not know if that is still the case.

It has been mentioned recently by Ian Carr, Head of Jersey Post that they face competition currently from a number of sources including FedEx but this is totally untrue as they formed a partnership with FedEx some 15 years back which still exists to date and sell it as a premium service to rival DHL

It is also lead to believe that one of the companies vying to compete with Jersey Post has the ex chief executive and one of its ex directors as employers in the company so you would think that with their previous postal history and background that they feel the Jersey public are being held to ransom by Jersey Post which should not and never be the case.

Apparently Jersey Post are on a major recruitment exercise at present even before they have the secured the number of voluntary redundancies that they hope to achieve, surely this is an injustice on the staff that have given long and loyal service to this company. Also with the threat of compulsory redundancies being an option this again highlights the lack of sensitivity towards not only its workforce but their families as well.

Finally, if competition was deemed necessary in the telecommunications industry in the best interests of the people of Jersey then why with such an incompetent board/directors in charge of Jersey Post be excused from competition.

Kind regards

Mr Hughie Carr